

End User License Agreement (EULA)

OperoGuide for JDE

§1 Subject Matter

This EULA governs the use of the software 'OperoGuide for JDE' by Suppora GmbH. OperoGuide is a browser extension for JD Edwards EnterpriseOne with context-sensitive AI assistance.

§2 License Grant

(1) The licensor grants a non-exclusive, non-transferable right of use.

(2) Packages and Pricing:

- Starter: 20 Users, 25 Docs – €249/month (MT) / €349/month (Ded.)
- Team: 50 Users, 50 Docs – €399/month (MT) / €499/month (Ded.)
- Business: 100 Users, 100 Docs – €699/month (MT) / €799/month (Ded.)
- Professional: 250 Users, 200 Docs – €1,099/month (MT) / €1,299/month (Ded.)
- Corporate: 500 Users, 400 Docs – €1,699/month (MT) / €1,899/month (Ded.)
- Enterprise: 1,000 Users, 750 Docs – €2,399/month (MT) / €2,699/month (Ded.)
- Enterprise+: >1,000 Users, unlimited Docs (individual pricing)

(3) Setup fees: €2,499 - €10,999 (one-time)

§3 Restrictions

The licensee may not: decompile, sublicense, modify, use for illegal purposes, or circumvent security measures.

§4 Intellectual Property

All rights remain with the licensor. 'Suppora', 'OperoBot', 'OperoGuide' are trademarks.

§5 Support and Updates

Support according to package (email to premium). All updates included during contract term.

§6 Term

Minimum term 12 months. Automatic renewal. 3 months notice period.

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